

Notice of References Cited	Application/Control No. 09/476,321	Applicant(s)/Patent Under Reexamination OPPEDAHL, CARL	
	Examiner Cristina O Sherr	Art Unit 3621	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

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	U	USPS environment, Facilities and workflow (Customer Value Analysis Supplemental Add-on Survey, November 2000);
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.